

Get ready for your video visit using the Nemours app

Create your account

Download the App

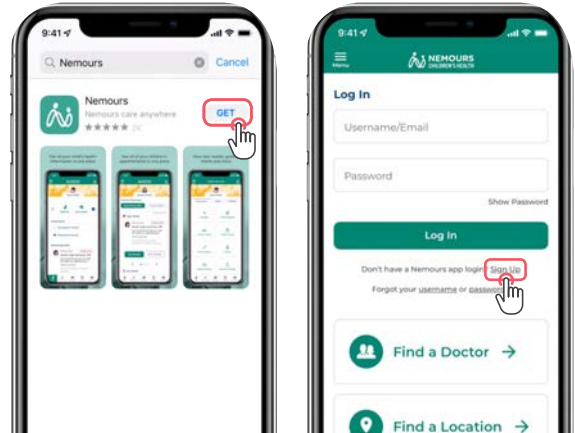
NOTE: If you previously used MyNemours, just log in with your MyNemours username and password. If you don't remember your username and password, select **Forgot your username or password?**.

Smartphone/Tablet*

1. Go to the **App Store** or **Google Play**.
2. Search for Nemours and **GET** the app.
3. Open the app and select **Create an Account**.



*for a Laptop/Computer, go to app.nemours.org and select **Sign Up**.



Account Sign Up

Sign up as **Parent/Guardian** or **Patient** and fill in the information needed:

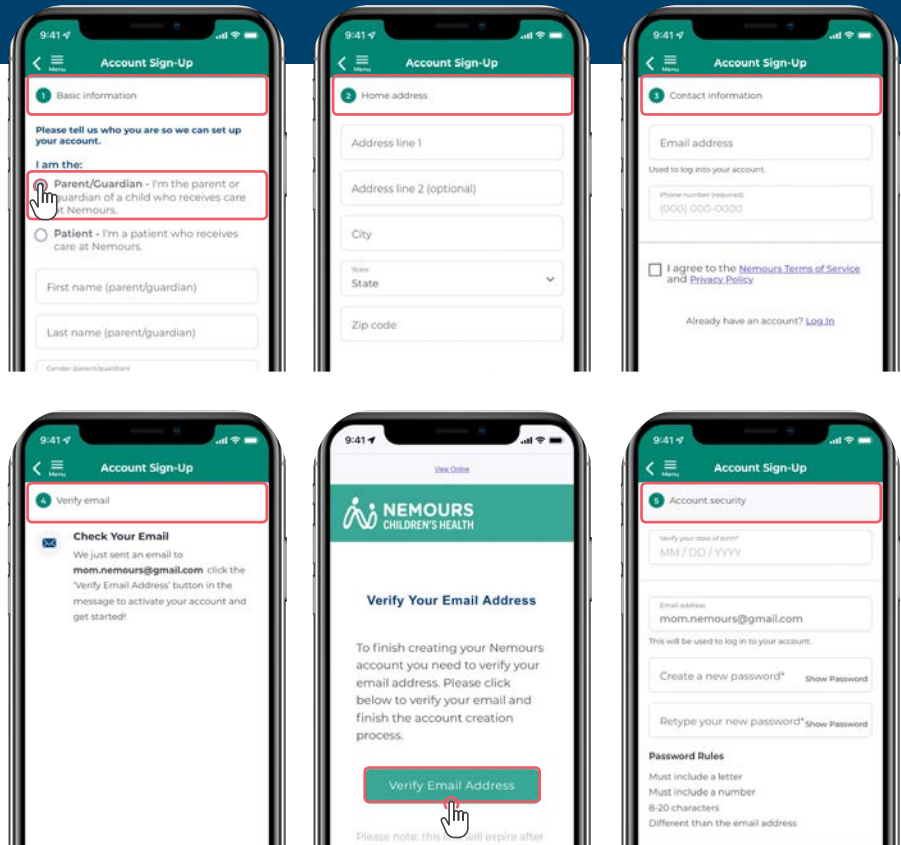
1. **Basic information**
2. **Home address**
3. **Contact information**
4. **Verify email**

An email will be sent to your inbox for verification. Select the **Verify Email Address** button in the message to activate your account.

5. Account security

Create a password and select a security question.

TIP: If you can't find the email, check your junk/spam mail.



Need help? Call our support line at **888.459.4087**.