





Nemours. Alfred I. duPont Hospital for Children

# Who We Are – Nemours Team

#### • Your contact point for:

- Abnormal Results Notification
- Education
- Genetic Support
- Monday to Friday 8 a.m. to 4:30 p.m.
- (302) 651-5079
   <u>denewbornscreening@nemours.org</u>
- After Hours
  - (302) 651-4000
  - Ask for the Diagnostic Referral Physician on call

#### **Nemours Team**

- Michael Cellucci, MD, *Medical Director*
- Kathryn Tullis, PhD, *Program Manager*
- Jessica Carmona, *Program Coordinator*
- Deborah Consolini, MD, Medical Consultant
- Matthew Demczko, MD, Medical Consultant
- Michael Fox, MD, Medical Consultant
- Jeffrey Malatack, MD, Medical Consultant
- Christopher Raab, MD, *Medical Consultant*
- Catherine Soprano, MD, Medical Consultant



# Client Service Team - PerkinElmer

#### • Single point of contact for all submitters at (866) 463-6436

Monday – Friday 8 a.m. to 5 p.m. Eastern Standard Time

#### Contact CSR's for non clinical issues such as:

- Reordering supplies (filter papers, brochures, UPS Supplies);
- Requests for Internet Access ID's; Password Resets; Account Reactivation;
- Normal Results;
- UPS Tracking for specimens through UPS Quantum View
- Triage calls to appropriate resource for resolution;
- General requests i.e., specimen requirements, confirmation of sample receipt, CPT Codes, CAP & CLIA Certifications

#### Client Service Team will contact Submitters for the following:

- Collecting Missing Demographics from Submitters Request for Information Sheets are Faxed Daily
  - > Birth Date & Time
  - > Collection Date & Time
- Notification of Unacceptable Specimens to Request Repeat
- Notification of Less Than 24 Hour Specimens
- Corrections to Reports must be in writing and faxed to PerkinElmer Genetics (412) 220-0785 or 0784
- Obtaining PCP information



# Who We Are – PerkinElmer's Client Services Team

- Monday to Friday 8 a.m. to 5 p.m. (US Eastern Time)
- (866) 463-6436





For the Better

#### Blood Collection Form

- Always, collect blood specimens utilizing filter papers approved by the DE DOH.
- Healthcare Provider must ensure that submitted specimens are legible and completely filled out with demographic information including PCP information.
- Needed to ensure proper interpretation and reporting of results.

### Timing

- Collect between 24-48 hours of age, as close to 48 hours as possible.
- If discharged before 24 hours of age:
  - > collect at discharge
  - > collect a repeat specimen at 48 hours of age
- Critically ill infants should be screened by 48 hours of age.



### If transfused

- A pre-transfusion specimen is essential
- If not possible;
  - > Draw one specimen at 24-48 hours of age
  - > Draw a repeat specimen 3 days after the last transfusion

#### Screen can be done on patients of any age, except:

Cystic Fibrosis which is not valid after 3 months of age



# **Specimen Collection Technique**

- Fill each of the 5 circles on the filter paper;
- One, free-flowing drop of blood;
- Do not layer more than one drop;
- On one side only;
- Make sure the blood has saturated through.





# Specimen Handling

# • Air dry

- Flat surface
- Away from heat and light
- 3-4 hours

# Do not

- Stack
- Allow the blood spots to touch other surfaces when drying
- Ship promptly

## If unable to ship immediately

- Refrigerate, or
- Store in a plastic bag in a freezer



1. Specimen quantity insufficient for testing.



2. Specimen appears scratched or abraded.



3. Specimen not dry before mailing.



4. Specimen appears supersaturated.



5. Specimen appears diluted, discolored or contaminated.



6. Specimen exhibits serum rings.



7. Specimen appears clotted or layered.



# Necessary Demographics:

Demographic	Purpose	Consequence of Missing or Inaccurate Information
Baby's Last Name	Identification	May cause a hindrance in the prompt notification of results and possible misidentification of newborn.
Draw Date	To ensure sample is drawn after 24 hours of age	Certain disorders may not be detectable before 24 hours of age. Ideal period for specimen collection is 24 to 48 hours, collection after 48 hours of age is permissible. It is very important that the date and time of collection is recorded so that the results can be properly interpreted. If draw date is before 24 hours, sample is identified as "less than 24 hours of age" and PerkinElmer Genetics will Request a Repeat Specimen at no charge to submitter. The Draw Date will also identify if a specimen was received at PerkinElmer Genetics 30 days after draw date. If yes, the specimen would be identified as "Unacceptable" and PerkinElmer Genetics will Request a Repeat Specimen at no charge to the submitter.
Draw Time	To ensure sample is drawn after 24 hours of age	As above (Draw Date)



# Necessary Demographics: (Continued)

Demographic	Purpose	Consequence of Missing or Inaccurate Information
Mother's Name & Telephone	Identification and correct reporting of results	This information is most helpful to the pediatrician to identify correct baby as baby names are often not the same as mother.
Hospital of Birth & Sex	Identification and correct reporting of results	May cause a hindrance in the prompt notification of results and possible misidentification of newborn.
Birth Date	Identification and determination of > 24 hour specimen	There are certain disorders that may not be detectable before 24 hours of age. The best time period for specimen collection is 24 to 48 hours, however collection after 48 hours of age is permissible. It is very important that the date and time of collection is recorded on the filter paper form so that the results can be properly interpreted.
	Important!	If draw date is before 24 hours, sample is identified as "less than 24 hours of age" and PerkinElmer Genetics will Request a Repeat Specimen at no charge to submitter.
Birth Time	A determining factor to identify if the specimen was drawn before 24 hours of age. Important!	There are certain disorders that may not be detectable before 24 hours of age. The best time period for specimen collection is 24 to 48 hours, however collection after 48 hours of age is permissible. It is very important that the date and time of collection is recorded on the filter paper form so that the results can be properly interpreted. If draw date is before 24 hours, sample is identified as "less than 24 hours of age" and PerkinElmer Genetics will Request a Repeat Specimen at no charge to submitter.



# Necessary Demographics: (Continued)

Demographic	Purpose	Consequence of Missing or Inaccurate Information
Gestation (weeks) Birth Weight (grams) Multiple Births	Correct reporting of results.	As premature babies, low birth weight babies, and multiples have high probability of mild elevations in parts of the screening (due to the prematurity, not metabolic disease). This information helps us in reviewing results and reporting correctly given the baby's clinical condition. Normal ranges for CAH screening vary SIGNIFICANTLY depending on birth weight.
Transfusion	Transfusions may cause missed diagnosis in newborns, therefore, a pre-transfusion specimen is essential. If this is not possible obtain one specimen at 24-48 hours of age and a repeat specimen 3 days after the last transfusion.	If a transfusion is necessary, a specimen should be collected before the transfusion regardless of the age of the baby. While transfusions cause problems because of the dilution effect and the time it takes for various analytes to reach their concentrations; the following tests can be performed 72 hours after the transfusion: Amino Acid Disorders, Acylcarnitine Disorders, Galactosemia, Hypothyroidism (TSH & T4), Congenital Adrenal Hyperplasia, Biotinidase Deficiency and Cystic Fibrosis.
Physician's Address & Telephone	Correct reporting of results.	May delay the notification of results to physician and delay medical intervention.
Submitter	Identifies facility for notification of results, type of testing based on submitter profile in our LIS system, delivery of reports and invoicing.	Misdirection of results, reports and invoices.
Address if other than birth facility	Correct reporting of results.	May cause a hindrance in the prompt notification of results to physician of record.



# Specimen Rejection Criteria – Unacceptable Specimens

- No blood or quantity not sufficient for testing
- Specimen oversaturated
- Specimen diluted, discolored or contaminated
- Specimen exhibits serum rings
- Specimens received > 30 days after collection date
- Blood not soaked through
- Clots on surface of blood spot
- Blood on both sides
- Mailed while blood is wet
- Specimen got wet in transit
- Surface of specimen abraded
- Specimen double-spotted



- On the PerkinElmer Genetics website
- Secure through Secure Socket Layer (SSL)
- 128 bit encryption
- Search for individual results
- Download a series of results
- In Adobe Acrobat format

- First, a Submitter Number must be assigned
- Each individual requiring access to on-line reports must complete an Internet Access Request Form
- Fax completed form to our IT Department at (412) 220-0784
- ID & Password will be faxed to user on an instruction sheet
- Only specimens submitted by your facility will be accessible through your ID



# Results Portal – Web Site

PerkinElmer Genetics We	b Results - Microsoft Internet Explorer	
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- Go to: <u>http://www.perkinelmergenetics.com</u> or <u>https://resultsportal.perkinelmergenetics.com</u>
- Click on "login" in the "Results Center" section.



# Results Portal – Login

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- Enter username(1) and password(2) and then click "Login".
- The yellow lock signifies you are in a 128 bit Secure Socket Layer Session (SSL).
- Account User ID and Password are case sensitive.



# Security

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### **Results Portal – Home Page**



 ownload Reports
 (Adobe PDF Viewer Required)
 Click for Help

 Submitter
 Reports

 11 - Sample Submitter
 2008-04-19

 2008-04-19
 SNS.pdf

 2008-04-18
 SNS.pdf

 2008-04-18
 SNS.pdf

 Show All Reports

- Your "Home" page will be based upon your user rights which is either Search, Download or both.
- For example, if your access is for "Search" only the "Specimen Search" screen will launch directly to your "Home" page.
- The following functions are also accessible by clicking the links located on the left navigation menu which is user based:
  - > Downloading Reports
  - > Password Change
  - > Statistical Reports
  - > **Reports**
  - > Logout



Nemours. Alfred I. duPont Hospital for Children

PerkinElmer Genetics Web Result	lts - Microsoft Internet Explorer	
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PerkinElmer

The **"Specimen Search"** screen will show the criteria that you can use to search for newborns in our database. You can enter information into one or all fields.

 Once you enter the criteria, click the "Submit" button.



Search Results (Adobe PDF Viewer Required)

View Report Demographics	<u>Filter Paper</u>	<u>Last Name</u>	<u>Birth Date</u>	Collection Date	<u>Sex</u>	<u>Submitter Name</u>
View Report Demographics	5538410	PATIENT	12/29/2007 17:49	12/31/2007 00:25	М	Sample Submitter
1						

- The box shown to the left has the results for your search.
- This screen will allow you to review the "Report" or the "Demographic" information for the newborn.
- To view the test results, click on the "View Report" link.
- To view the newborn's information, click on the "Demographics" link.

90 Emers	ion Lane				Phone:	1-866-463-6436
P.O. Box 219		PerkinFl	mer Genetics In	c	Fax	1_412_220_0784
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Birth Date:	03/02/2008 00:01	Date Collected: Date Regard:	05/04/2008 00:02		Anvtown PA 12345	
Weight (g):	3210	Transfused:	03/03/2000		,	
Gestation:	40 weeks	Trans Date:	00/00/0000			
Med. Rec.	1122334455	Completed:	05/06/2008			
PS ID:	3510000	Print Date:	05/06/2008	Physician:	DR. JEN SMITH	
Mother:	JANE DOE			Phone:	412-220-2300	
hone:	412-220-2300					
				• CODE		
	LABORATORT	REPORT	OK StepOne	SCRE	ENING PROGRAM	
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Long Ch	ain Hydroxy Acyl-CoA Dehydrogena	se Deficiency (LCH	HAD)			
Medium	Chain Acyl-CoA Dehydrogenase De	ficiency (MCAD)				
Multiple	Acyl-CoA Dehydrogenase Deficienc	y (MADD or Glutar	ic Acidemia-Type II)			
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Very Lor	ng Chain Acyl-CoA Dehydrogenase	Deficiency (VLCAD	)			
3-Hydro:	xy-3-methylglutaryl-CoA Lyase Defic	lency (HMG)				
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Mitochor	ndriai Acetoacetyi-CoA Thiolase Def	Idency				
Propioni	c Acidemia (PA)					
Maionic	Aciduria					
Multiple	CoA Carboxylase Deficiency					
Medium	Chain Trigiyceride (MCT) Oli Admin	istration				
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Arginine	mla					
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Citruline	emia (ASA synthetase Deficiency)					
Homocy	sonuria					
Hyperm	ethioninemia					
Hyperan	nmonemia, Hyperornithinemia, Hom	ocitrullinemia (HHH	syndrome)			
Hyperon	nithinemia with Gyrai Atrophy					

FINAL REPORT

Maple Syrup Urine Disease (MSUD) 5-oxoprolinuria (Pyrogiutamic Aciduria )

> Page 1 of 3 Joseph M. Quashnock, PhD Laboratory Director

> > For the Better

2008000000



By selecting "View **Report**" a newborn report will be generated like the view shown to the left.

This report can be printed from the browser by selecting FILE  $\rightarrow$  Print.

PerkinElmer Genetics, Inc. Web Results - Microsoft	t Internet Explorer	<u>- 🗆 ×</u>
PerkinElmer Genetics, Inc.		
Filter Paper: 5538410	Last Name: PATIENT	
Submitter: Sample Submitter	Sex: M	
Birth Date: 12/29/2007 17:49	Weeks Gestation: 39	
Birth Weight: 3440	Medical Record#: 1234567890	
Newborn ID: 3445313	AKA Name: SAMPLE	
Mother's Name: DOE, JANE	Date Spec Collected: 12/31/2007 00:25	
Mother's Phone: (412) 220 - 2300	Physician Phone: (412) 220 - 2300	
Mother's Address: 90 EMERSON LANE BRIDGEVILLE, PA 15017	Physician: JEN SMITH	
Race: White	Date Recvd: 1/2/2008	
Print	Close	

 By selecting, "Demographics" the system will launch the following screen which will provide you with all information supplied to PerkinElmer Genetics regarding the specified newborn.



Downl	oad Reports (Adobe PDF Viewer Required)	Click for Help
	Submitter	Reports
		2008-1 2008-2.xls
		2008-04-19 SNS.pdf
Ξ	H1 - Sample Submitter	2008-04-19 PA.pdf
		2008-04-18 SNS.pdf
		Show All Reports
1		

- To download a series of reports and view them through Adobe, click on the "Download Report" option on the menu bar located to the left of your screen.
- The screen will list the most recent reports and provide a link to "Show All Reports".
- In the download file layout you will see a list of files by date that are available for download.
- The files are dated as to when the reports are released.
- Reports are posted each day by 4 a.m.
- Click the date link to view the reports, this will launch an Adobe viewer. Adobe Acrobat Viewer is required from <u>www.adobe.com</u>



### Results Portal – Download Module

P.O. Box 219	PerkinElmer	Genetics, In	c.	Pho	one: 1- Fax: 1-	866-463-6436 412-220-0784
Bridgeville, PA, USA 15017		D D ATA				
			0.1	SUBMITTER DAT	А	
Name: PATIENT, TEST	Filter Paper: 200	08000000	Submitter:	Any Submitter		
Dirth Date: 05/02/2008 00:04	Accession No: 200 Date Cellected: 050	000000000000000000000000000000000000000		Suite 1		
Sor: M	Date Collected, 05/	04/2008 00.02		Anytown PA 12345		
Weight (g): 3210	Transfused:	03/2006		,		
Gestation: 40 weeks	Trans Date: 00/	00/000				
Med Rec 1122334455	Completed: 05/	06/2008				
PS ID: 3510000	Print Date: 05/	06/2008	Physician:	DR. JEN SMITH		
Mother: JANE DOE			Phone:	412-220-2300		
Phone: 412-220-2300						
LABORATORY	REPORT FOR	StepOne <sup>Th</sup>	SCREE	NING PROGR	٩M	
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Short Chain Acyl-CoA Dehwironenase Defe	Honey (SCAD)	- n <i>y</i>				
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Trifunctional Protein Deficiency (TFP Deficie	ency)	/				
Very Long Chain Acvi-CoA Dehydrogenase	Deficiency (VLCAD)					
3-Hydroxy-3-methylglutaryl-CoA Lyase Defic	clency (HMG)					
Isobutyryl-CoA Dehydrogenase Deficiency						
Isovaleric Acidemia (IVA)						
Glutaric Acidemia-Type I (GA I)						
2-Methylbutyryl-CoA Dehydrogenase Deficie	ency					
3-Methylcrotonyl-CoA Carboxylase Deficient	cy (3MCC Def.)					
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Propionic Acidemia (PA)	,					
Malonic Aciduria						
Multiple CoA Carboxylase Deficiency						
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 A series of reports will generate like the view shown to the left. The number of reports in the series will depend upon how many were released that day.

If you select "Print", all reports in the file will print.





## Results Portal – Statistical Reports Module

atistical Repor	ts			Click for Help			
port Selection	n Criteria						
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	begin bate. jon	11/2000 (11	invuu/yyyy)	Life Date. [5/	51/2000	(IIIII/dd/yyyy)	Generate
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REPORT FOR 3	/01/2008 THRU	3/31/2008				RUN DATE: 4	4/21/2008 17:48
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03/01/2008	Saturda	y			32	0	
03/04/2008	Tuesday	Tuesday			89	0	
03/05/2008	Wednes	Wednesday			21	0	
03/06/2008	Thursda	Thursday			24	0	
03/07/2008	Friday	Friday		34		0	
03/08/2008	Saturda	Saturday		34		0	
03/11/2008	Tuesday	Tuesday			74	0	
Totals	Totals				308	0	0%
SAMPLE ELAP	SED TIME (AVE	RAGE NUMB	ER OF DAYS	5)			
			Your Fac	ility			
Birth to Collection	on			1.77			
Collection to Re	ceipt			2.12			
Receipt to Results Release				1.69			
Submission Det	ails						
PRESUMPTIVE	POSITIVES						
Date Rec'd	Filter Paper	Name		DOB	Disord	ler	
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03/08/2008	1	and the second s		03/04/2008	PREPO	S - Cystic Fibros	sis
03/07/2008	5			03/04/2008	PREPO	PREPOS - G6PD DNA analysis	
03/08/2008	1	4. C	1.	03/05/2008	PREPO	S - G6PD DNA a	nalysis

- By clicking on the "Statistical Reports" option located on the left navigation menu, the screen at the left will launch.
- Select a date range by clicking in the "Begin Date" and "End Date" fields. Dates can be changed manually or by selecting them from the popup calendar.
- Submitter Specific Metrics
- Turn-around time details extracted to Excel.



### Results Portal – Statistical Reports Module

atistical Repor	9	lick for Help					
port Selection	n Criteria						
	Submitter: H	I - Sample S	ubmitter 💌				
	Begin Date: 3/	01/2008 (	mm/dd/vvvv)	End Date: 3/	31/2008 ()	mm/dd/vvvv	Generate
H1 - SAMPLE S	UBMITTER						Print
REPORT FOR 3	/01/2008 THRU	3/31/2008				RUN DATE: 4	/21/2008 17:48
Date Rec'd	Day		# FPs Re	ceived	# Un	acc	Reason
03/01/2008	Saturda	у			32	0	
03/04/2008	2008 Tuesday				89	0	
03/05/2008	Wednesday			21			
03/06/2008 Thursday			24				
03/07/2008	03/07/2008 Friday			34			
03/08/2008	Saturda	Saturday		34		0	
03/11/2008	Tuesday	/			74	0	
Totals					308	0	0%
SAMPLE ELAP	SED TIME (AVE	RAGE NUM	BER OF DAYS	)			
		Your Fac	lity				
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Collection to Re	ceipt		2.12				
Receipt to Resu	ilts Release			1.69			
Submission Deta	ails						
PRESUMPTIVE	POSITIVES						
Date Rec'd	Filter Paper	Name		DOB	Disorder		
03/05/2008	1			03/02/2008	FSV - Hem	oglobinopath	ies
03/08/2008	1. T.	ALC: NO.		03/04/2008	PREPOS -	Cystic Fibros	is
03/07/2008	1946 - A.	1.1		03/04/2008	PREPOS -	G6PD DNA a	nalysis
03/08/2008	1. A.	4		03/05/2008	PREPOS -	G6PD DNA a	nalysis
03/08/2008	.:	j.		03/05/2008	PREPOS -	G6PD DNA a	nalysis

- Once you have defined the date criteria, click on "Generate" and the results of your selection will launch providing you with the following information:
  - Summary and detail of all specimens submitted
  - Number of unacceptable samples
  - > Turn-Around times
  - > Presumptive positives
- This report can be printed by clicking on the "Print" button.





- The system will prompt you to change your password every 90 days for increased security.
- Cannot re-use previous password
- Letter and number combination
- Password resets or locked accounts please contact Client Services at (866) 463-6436

